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# Terms and Conditions

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## Legal notice

This website provides information to migrants and mobile individuals on living and working in eight countries of the Danube region. While all reasonable effort has been made to provide accurate and up-to-date information, DRIM project partners accept no responsibility or liability whatsoever with regard to the information on this site. If you have any questions about this site do not hesitate to contact the administrators/editors.

## Privacy policy

This Privacy Policy applies to personal information collected by our website [danubecompass.org](http://danubecompass.org). We value our users and understand your concerns about online privacy and security. We have established policies to help ensure that your personal information is handled in a safe, respectful and responsible manner. Our Privacy Policy describes the types of personal information we collect about our users, how we use the information, the steps we take to safeguard it, the choices you have regarding our use of your personal information and how you may contact us about our privacy practices.

What kind of information do we collect?

You may choose to provide personal information to us, such as when you:

- Request information about our services
- Visit our website
- Provide us with comments or suggestions

The types of information you may provide to us include:

- Contact information such as name, mailing address, phone number, email address, IP address.

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## Emails

We may use your e-mail address to get in contact with you about your activity on our website (e.g sending us fault report).

## Telephone contact

If you provide us with your phone number, you may receive telephone contact from us for customer service communications, (for example, to get more information about a fault report). If you call us, we may ask you for personal identification information, depending on the nature of your request, to better assist you with your requests and questions. We may retain this information to help meet your future needs.

## Information we collect by automated means and how we use it

To improve our websites and to make your online experience more enjoyable, when you visit our websites we collect certain information by automated means, using cookies and other technologies.

## Cookies, web server logs and pixel tags

A cookie is a small amount of data that is sent to your browser from a Web server and stored on your computer's hard drive when you visit our websites. We use cookies to tell us who you are, tailor our services to suit your personal interests, estimate the number of visitors to our websites, track visits to pages within our websites and/or analyze our customers' visiting patterns. Cookies do not contain information such as name. Most browsers are preset to accept cookies and are used to make online visits easier and faster for you. Cookies are required for you to browse our websites.

In conjunction with obtaining information through cookies, our web servers may log details such as your operating system type, browser type, domain, and other system settings, as well as the language your system uses and the country and time zone in which your device is located. The web server logs also may record

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information such as the address of the web page that linked you to our site and the IP address of the device you use to connect to the Internet.

To control which web servers collect this information, we may place “pixel tags” (also called “web beacons” or “clear gifs”), which are tiny graphic images on our websites, to help us gather knowledge about how you use our websites.

### Third party web analytics services

We use third party web analytics services on our websites, such as Google Analytics. The service providers that administer this services use technologies such as cookies, web server logs and web beacons to help us analyze how visitors use the site. The information collected through these means (including IP address) is disclosed to these service providers, who use the information to evaluate use of the website. To disable the Google Analytics cookie and any other third party web analytics service provider cookies, some browsers indicate when a cookie is being sent and allow you to decline cookies on a case-by-case basis.

### How we may use information collected by automated means?

We may use the information we collect through automated means on our websites for market research, data analytics and system administration purposes, such as to determine whether you’ve visited us before or are new to the site, and for compliance with our legal obligations, policies and procedures, including compliance with relevant industry standards. We may combine the information we collect through automated means with other information we have collected from you. This information may be used to improve our websites, to personalize your online experience, to focus our communications with you, to determine the effectiveness of our advertising, and for other internal business purposes to improve your experience with us. We also may use the information in other ways for which specific notice is provided at the time of collection.

### How do we share your information?

We do not sell or otherwise disclose personal information we collect about you,

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except as described here. We may share your personal information with:

- authorized third party service providers

Certain service providers perform services on our behalf based on our instructions. We do not authorize these service providers to use or disclose the information except as necessary to perform services on our behalf or comply with legal requirements. Example of these service providers include entities that provide web hosting.

- by law

In certain instances, we may disclose information about you (1) if we are required to do so by law or legal process, (2) to law enforcement authorities or other government officials, or (3) when we believe disclosure is necessary or appropriate to prevent physical harm or financial loss, or in connection with an investigation of suspected or actual fraudulent or illegal activity.

How can you control the use of your information?

We offer you certain choices in connection with the personal information we collect from you, such as how we use the information and how we communicate with you. To update your preferences, ask us to remove your information from our mailing lists or submit a request, please contact us.

How do we safeguard your information?

Protecting the safety of your personal information is important to us. We maintain appropriate technical, administrative and physical safeguards designed to protect the personal information you provide against accidental, unlawful or unauthorized destruction, loss, alteration, access, disclosure or use.

We follow industry practices to protect your personal information from unauthorized access, but no data transmission over the Internet can be guaranteed to be 100% secure. We cannot ensure or warrant the security of any information you transmit to us over the Internet.

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## Changes to the privacy statement

We reserve the right to change, modify or amend this Privacy and Security Policy from time to time and without prior notice to you to reflect changes in our personal information practices. We will post a notice on our Websites to notify you of any significant changes to our Privacy and Security Policy and indicate at the top of the policy when it was most recently updated. We encourage you to periodically review our current Privacy and Security Policy.